

# Get Free Avaya Ip Office Voicemail Pro User Guide

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Avaya IP Office - How to Program Auto Attendant on IP500 **IP Office Voicemail Pro Orientation** *Avaya IP Office: Installing VoicemailPro with UMS - no audio. How to Set Up Holiday Greetings via Avaya Voicemail Pro Client* **Avaya IP Office: How to Use Multiple Languages with IP Office** Avaya Ip Office Voicemail Pro

This voicemail service provides greater capacity and call handling customisability over the Embedded Voicemail. The application requires various licenses entered into the IP

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Office configuration to control the features it offers and the number of simultaneous connections (40). It also enables support for call recording, text-to-speech (TTS) and a range of other features.

## Voicemail Pro - IP Office Knowledgebase

The Windows-based version of Voicemail Pro is not supported in IP Office™ Platform 11.1 Release 11.1. Existing customers want to upgrade to Release 11.1, need to migrate their systems to a IP Office Application Server or Unified Communications Module. oThe above means that the following features are

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no longer available:

New in Voicemail Pro 11.1 - IP Office Knowledgebase

IP Office 10.1 General Availability - IP Office Preferred Edition (Voicemail Pro) Server for Windows . Further information can be found in the IP Office Platform 10.1 Release Notes. File:

VoicemailPro\_10.1.0.241.zip , 10.1.x Preferred Edition (Voicemail Pro) 10.1.0.0.241 Server for Windows ... Welcome to the Avaya Support Website.

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IP Office 10.1 General Availability -  
Voicemail Pro

October 2018 Deploying Avaya IP Office™  
Platform Voicemail Pro (Windows) 6 Comments  
on this document? [infodev@avaya.com](mailto:infodev@avaya.com). Chapter  
1: Voicemail Pro Voicemail Pro The diagram  
illustrates a Voicemail Pro system with some  
of the setup options.

Deploying Avaya IP Office Platform Voicemail  
Pro (Windows)

Summary: IP Office 9.1 Service Pack 3 - IP  
Office Preferred Edition (Voicemail Pro)  
Further information can be found in IP Office



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Technical Bulletin 181.

IP Office 9.1 Service Pack 3 - Voicemail Pro  
- Avaya Support

Administering Avaya IP Office™ Platform  
Voicemail Pro Page 3 IP Office™ Platform 10.1  
15-601063 Issue 12i (17 April 2018) Comments  
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IP Office™ Platform 10 - Avaya  
Voicemail Pro Page 4 IP Office 15-601063

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Issue 20b (11 July 2008) 4.6.2 Automatic Message Deletion..... 145

IP Office - Avaya

- Using Voicemail Pro, queued callers can customize the actions available to them as well as the greeting messages.
- Voicemail Pro does not control the queuing of calls. Queuing is controlled by the IP Office switch that presents queued and still queued calls at the appropriate times and provides the queue position and ETA data.
- Messaging

Hunt Group Voicemail - IP Office

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## Knowledgebase

If Voicemail Pro detects that the incoming call is a fax and if a system fax number has been specified, Voicemail Pro checks to determine whether the target destination is a user defined fax number. If it is, the system fax number is overridden and the incoming call is redirected to the user defined fax number.

## Fax Server Configuration - IP Office

### Knowledgebase

For external callers the Voicemail Pro will play try to match the Locale setting of the IP

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Office system. For internal callers, if they have a different user locale in their user setting, Voicemail Pro will try to match that language.

Voicemail Pro Language Switching - Avaya  
The server web management menus can be used to run server backup and restore functions. Note that these are functions for all applications hosted by the server but which include the voicemail server. See Backup and Restore. • Note: Voicemail backup/restore is only supported on the same major.minor version. For example, a backup from a 9.1 ...

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## Backup and Restore - IP Office Knowledgebase

The following is a summary of the controls available when the voicemail server is set to run in Intuity emulation mode. The options that are shown in gray are not supported by IP Office Intuity emulation. For details, refer Avaya IP Office Intuity Mailbox Mode User Guide (15-601130).

## Intuity Mode - IP Office Knowledgebase

To start the Voicemail Pro client: 1.Using a web browser, log into the web management menus for the server hosting the voicemail

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service. 2. Click Applications and select Voicemail Pro - Call Flow Management. 3. The Voicemail Pro client is started and the configuration from the voicemail server is loaded.

Editing Call Flows - IP Office Knowledgebase  
Select IP Office Voicemail Pro and click Add/Remove. From the options offered select Remove and click Next. Follow any prompts given during the removal process. When the process has been completed select the option Yes, I want to restart my computer now and click Finish. 3. Upgrade Installation. Refer

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to the sections appropriate to the type of  
Voicemail Pro installation being attempted.  
4.

Upgrading an Existing Voicemail Pro System -  
Avaya Support  
Voicemail Pro Installation and Maintenance  
Guide Page 4 Voicemail Pro Installation and  
Maintenance Guide 15-601063 Issue 15b (31 May  
2006) IP Office

Voicemail Pro Installation and Maintenance  
Guide - Avaya  
IP Office Voicemail Pro 3.0 Installation &

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Maintenance US English Intuity Prompts. The following a list of the numbered .wav files used by Voicemail Pro for US English. These are predominately, though not exclusively, used for Intuity mailbox features. ... ©Avaya - February 15, 2005 (File: default\_prompts\_intuity.htm) ...

US English Intuity Prompts - Avaya  
Open Voicemail Pro Client application. From the menus at the top, select Administration|Preferences|General|Email . Click on the SMTP Sender tab. Click the green icon that looks like a plus sign.



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Voicemail to Email on Avaya Voicemail Pro ...  
VoicemailPro\_9.1.900.5.zip , 9.1.x IP Office  
Preferred Edition (Voicemail Pro) 9.1.900.5  
Server for Windows. File Size - 488MB  
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